

BEST PRACTICES

For our new column entitled "Best Practices" we asked board member Jean Stringham of Lasell Village to tell readers about the involvement and interaction of their residents with their administration, board, and committees.

Lasell Village *by Jean Stringham*

Lasell Village, located on the grounds of Lasell College in Newton, has 174 independent units, eight supported living units, and a 38-bed skilled nursing facility with short-term rehabilitation. We will celebrate our 20th anniversary in 2020. Residents' involvement includes:

- Two residents serve on the Board of Trustees and this year, for the first time, a resident was elected President of the Board of Trustees.
- Once a month the staff and residents hold an informational meeting with time for questions and answers. After the meeting the PowerPoint presentation is emailed to residents.
- The Resident Advisory Council meets on a monthly basis. Twenty-eight representatives from the buildings are elected for a two-year term. The president of Lasell Village makes a report as do other senior staff. Residents bring up questions and topics of concerns.
- Once a year in December the board of directors holds a meeting with residents

only, no staff. The members of the board introduce themselves and invite residents to ask questions and raise issues.



Jean Stringham

- The Resident Finance Committee recently partnered with the Lasell Village president, director of business and finance, and the chair of the board of finance and audit committees to conduct a series of four financial presentations.
- Residents also serve on 15 committees such as Food, Art, Cultural Programs, Gardening, Newsletter, Library, The Medical Advisory, etc.
- The amount and degree of involvement by Villagers committing to helping the Village is widely appreciated and respected. ●

